

# 1

---

## COLOCATION

---

Experience the most flexible datacenters for mission-critical infrastructure in a highly secure, efficient and reliable environment. Enjoy future-proof and agile colocation services that provide maximum flexibility and let you focus on your business.

## 1/4 RACK

Cost-effective colocation for businesses and operators with a small number of servers that can be accommodated within a 1/4 rack. This entry level offer is perfect to deploy a small number of servers in a totally secured data hall and rack with locks as standard.

### FEATURES

- Standard rack 11U (600mm wide x 1000mm deep)
- Dual 5 A power feed (2N)
- Density of 1kW
- PDU kits included
- Dedicated front & back doors with access code
- Access to a wide pool of telecom operators
- Cross connects

Starting at 300€/month

## RACK

Racks are perfect for enterprises with a large number of servers which require a high level of scalability, power, and security. Enjoy flexibility, start with a number of equipments and racks in one of our datacenters and customize your infrastructure as you grow.

### FEATURES

- Standard rack 47U (600mm wide x 1000mm deep)
- Rack and cold aisle containment configuration included as standard
- Dual 16A, 20A or 32A power feeds
- High density racks up to 9kW per rack as standard
- PDU kits included
- Access to a wide pool of telecom operators
- Cross connects

Starting at 650€/month

## COLD AISLE CONTAINEMENT

The dedicated cold aisle containment offers an optimized and smart cooling & power distribution. It allows remote monitoring and reporting the delivery of cold air to cabinets, temperature, humidity and power utilization sensors on all server racks. You can get peace of mind to focus on growing your business.

### FEATURES

- Cold aisle containment optimized racks
- Integrated temperature, power and humidity monitoring
- High-power and dedicated Internet bandwidth
- Rack included as standard
- Access to a wide pool of telecom operators
- Cross connects

## PRIVATE CAGE

For companies with medium to large size hosting requirements, we offer completely individual cages within a shared data hall. Private cages are perfect for mission-critical infrastructure and are fully-customizable. Your infrastructure is under your control, hosted in our secure datacenters, without compromises.

### FEATURES

- Ultra high density up to 320kW per suite
- Rack and cold aisle containment configuration included as standard
- Redundant cooling system
- 2N power feed
- Access to a wide pool of telecom operators
- Cross connects

## PRIVATE SUITE

Operate your own facility inside reliable, secure and robust datacenters. Private suites are walled-off private area with dedicated redundancies for power, cooling and fire suppression. This solution is ideal for large mission-critical infrastructures and provides an agile, reliable and secure environment to scale up with ease.

### FEATURES

- High & Ultra high density up to 320kW per suite
- Dual 16A, 20A, 32A power feeds
- 2 power feed
- 2N cooling
- Independent water mist system
- Rack and cold aisle containment configuration included as standard
- Cross connects

## FLEXIBLE PRICING OPTIONS

- All in per kW
- Space and power
- Metered power
- Ramp up
- Right of first refusal

## COLOCATION SERVICES AVAILABILITY

The most efficient way to run your infrastructures from a 1/4 rack to fully private suites in our smart datacenters

	1/4 RACK	RACK	DEDICATED COLD CONTAINMENT	PRIVATE CAGE	PRIVATE SUITE
DC2	Available in N+1	Available in N+1 / Available in 2N	Available in 2N	Available in N+1 / Available in 2N	Not available
DC3	Available in 2N	Available in 2N	Available in 2N	Available in 2N	Available in 2N
DC4	Not available	Available in 2N	Available in 2N	Not available	Not available
DC5	Not available	Not available	Not available	Not available	Available in N+1

● Available in N+1 (Type 2, 3)
 ● Available in 2N (Type 4, 5)
 ● Not available

## ILIAD DATACENTER DESIGNS

Iliad datacenter designs provide a simple way to understand the architecture and redundancy level used in each one of our facility.

	SLA	DC
<input type="radio"/> Type 1	99,98%	--
<input checked="" type="radio"/> Type 2	99,99%	DC2, DC5
<input checked="" type="radio"/> Type 3	99,9998%	DC2, DC5
<input checked="" type="radio"/> Type 4	99,99986%	DC2, DC4
<input checked="" type="radio"/> Type 5	100%	DC3

● Available in N+1 (Type 2, 3)
 ● Available in 2N (Type 4, 5)
 ● Not available



# 2

## CONNECTIVITY

**Connect to a dynamic ecosystem of network, content companies and cloud service providers through secure, high performance and low latency links.**

## A DYNAMIC ECOSYSTEM

By choosing Iliad Datacenter to collocate your infrastructures, you instantly access a rich ecosystem of providers that can connect you securely and directly to major cloud actors. Our facilities are the right place to build hybrid clouds, interconnect private clouds for low latency applications and enjoy the scalability and flexibility of public clouds.

Iliad Datacenter customers have direct access to Telcos and major IX operators (FranceIX, Hopus) to plug into an even bigger network of potential partners and customers. This ecosystem offers multiple benefits for your business and is a key advantage to boost your performances, gain flexibility and add more value to your business.

### BENEFITS

- Long-hall networks
- Dark fiber, MPLS/VPLS, IP services, Ethernet
- High Capacity interconnections
- Low latency, resilient, high bandwidth connectivity options
- Major public cloud provider access via partners
- Cost efficient interconnecting between Iliad data centers
- Increase reliability
- Access to a wide range of networks

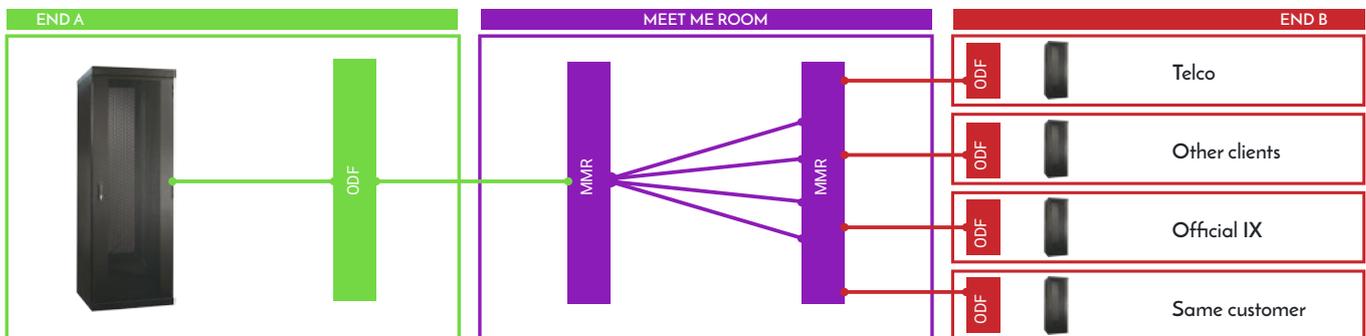
### DELAYS

#### INSTALLATION

- 6 working days as a standard
- 24 hours in reduced time
- 4 hours in express



## FIBER CROSS CONNECT



N.B. Each cross connect comes with a 4 hours recovery time.



**iliad**  
DATACENTER



**3**

---

## DATACENTER & SUPPORT SERVICES

---

Focus on your business while we take care of the rest!  
Enjoy our datacenter services and 24x7 support for mission-critical infrastructures.

## SUPPORT SERVICES

### REMOTE HANDS

Iliad Datacenter offers its customers remote management services backed by our on-site technical teams. We are here, whenever you need to assist you perform various tasks

- Switching power of a device OFF and ON
- Read your equipments screen display
- Toolless hardware replacements
- Connect devices (DVD/USB drive, consoles, cables, etc.)
- Portal access
- SMS notifications
- Tape Rotation Management

### RESPONSE TIME

Response time	DC2	DC3	DC4
From 7am to 10pm	20min	20min	45min
From 7am to 10pm	90min	90min	90min

### SMART HANDS

For mission-critical infrastructures that required scheduled and complex technical operations, we provide advanced support solution.

Our on-site team can perform operations on your equipment making sure your business is running well!

- Replace broken hardware (RAM, disk, power supplies, RAID controllers, switches, PDUs, etc)
- Execute scheduled tasks, such as maintenance of hardware
- Diagnose and solve problems
- Equipment inventory and labeling
- Installing newly received equipment under specific instructions

## DATACENTER SERVICES

### SECURE STORAGE ROOM

We know how critical it is for your business performance to have a great capacity planning an be organized. Our team receive and store your equipments (hardware, cabling, etc.) in our our datacenter secure storage rooms and remove any disruptions in your business organizations.

### MULTI-CLIENT STORAGE AREA

DC2	DC3	DC4
10 Open days	10 Open days	4 Open days

### ON-SITE SERVICES

Each one of our datacenter offers multiple on-site services for you and your team. You can consider our data centers at your second office.

- On-site build room/storage room
- Managed office
- Secure on-site parking
- Meeting rooms and canteen
- Equipment lending



4

---

# SECURITY

---

**We provide the highest standards in datacenter security.**

## DATACENTER SECURITY

Providing first-class security datacenter is our priority. We constantly work to enhance our security protocols and heavily fight all possible threats, ensuring minimum risk to protect your infrastructures and physical assets.

### FEATURES

- Multi-stage security containment systems
- Private property with iron fences, gates and restricted access
- Secured car park
- Secured loading docks
- Mantraps and strictly enforced protocols regarding entry access
- Biometrics authentication and RFID Key-card access
- Intrusion detection systems
- Interior managed security zones
- 24/7 internal & external CCTV site coverage
- 60 days online video storage
- Dedicated data halls, suites, and cages to minimize traffic.
- Temperature and humidity monitored, controlled and managed to industry standards
- 24x7 on site security guards
- 24x7 on-site NOC services
- 24x7x365 on-site technical team
- Pre-action, zoned dry-pipe sprinkler (water mist) systems for fire suppression
- Natural risk free locations
- WiFi network access and cell phone repeaters/boosters throughout the facility

### CERTIFICATIONS

- pci-DSS (en cours d'acquisition)
- HDS (en cours d'acquisition)
- ISO 27001 (en cours d'acquisition)

Enjoy peace of mind knowing your critical information systems are secure and protected. We take extreme precautions to safeguard your hardware and data. Only people you authorize can access to your infrastructure. Our security systems are tested continuously to ensure complete protection of the data center and of our customer infrastructures.

